

# 2004 PAIMI Report

**State:** Louisiana

**Program Name:** Advocacy Center

## PROGRAM FUNDING

| Federal<br>Award \$<br>FY 2004 | Outside Funding Sources |       |       |         |       | Total<br>Income |
|--------------------------------|-------------------------|-------|-------|---------|-------|-----------------|
|                                | Earned<br>Income        | IOLTA | State | Private | Other |                 |
| \$ 452,366                     | \$ 37,000               | \$ -  | \$ -  | \$ -    | \$ -  | \$ 489,366      |

## CHARACTERISTICS OF CLIENTS SERVED

| Total Clients<br>Served | Client Age |      |       |       |       |         |         |
|-------------------------|------------|------|-------|-------|-------|---------|---------|
|                         | 0-4        | 5-12 | 13-18 | 19-25 | 26-64 | 65-over | Unknown |
| 330                     | -          | 31   | 90    | 28    | 172   | 9       | -       |

| Total Clients<br>Served | Client Gender |        |         |
|-------------------------|---------------|--------|---------|
|                         | Male          | Female | Unknown |
| 330                     | 115           | 215    | -       |

| Total Clients<br>Served | Client Ethnicity/ Race |                               |       |                               |  |                     |       |
|-------------------------|------------------------|-------------------------------|-------|-------------------------------|--|---------------------|-------|
|                         | Hispanic               | American<br>Indian/<br>Alaska | Asian | Black/<br>African<br>American | Native<br>Hawaiian or<br>Pacific<br>Islander | White/<br>Caucasian | Other |
| 330                     | -                      | -                             | 2     | 176                           | -  | 152                 | -     |

| Client Living Arrangement |                       |                            |   |             |              |             |                      |                       |
|---------------------------|-----------------------|----------------------------|---|-------------|--------------|-------------|----------------------|-----------------------|
| Total Clients<br>Served   | Independent<br>Living | Parental or<br>Family Home | Comm. Resid.<br>Home for<br>Children/<br>Youth 0-18 yrs | Foster Care | Nursing Home | Psych Wards | Public<br>Institutes | Private<br>Institutes |
| 330                       | 129                   | 1                          | 16  | 3           | 21           | 24          | 107                  | 22                    |

| Legal<br>Detention | Prison | Homeless | Multiple<br>Living | Unknown |
|--------------------|--------|----------|--------------------|---------|
| -                  | -      | 2        | -                  | 5       |

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**DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE**

| Number of Abuse Complaints Closed | Inappropriate/Excessive |                    |                    |                      |           | Involuntary |     |                           |               |
|-----------------------------------|-------------------------|--------------------|--------------------|----------------------|-----------|-------------|-----|---------------------------|---------------|
|                                   | Medication              | Physical Restraint | Chemical Restraint | Mechanical Restraint | Seclusion | Medication  | ECT | Aversive Behavior Therapy | Sterilization |
| 55                                | 8                       | 12                 | -                  | -                    | -         | 1           | -   | 1                         | -             |

| Complaints Concerning                      |                                      |                          |                              |                |                              |          |                        |       |
|--|--------------------------------------|--------------------------|------------------------------|----------------|------------------------------|----------|------------------------|-------|
| Failure to Provide Mental Health Treatment | Failure to Provide Medical Treatment | Physical Assault         |                              | Sexual Assault | Staff Threats of Retaliation | Coercion | Financial Exploitation | Other |
|  |                                      | Serious Injuries Related | Serious Injuries Not related |                |                              |          |                        |       |
| 8  | 3                                    | 3                        | -                            | 1              | 6                            | -        | 9                      | 3     |

**DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT**

| Number of Neglect Complaints Closed | Failure to Provide for Appropriate |                                   |                          |                    |               |               |                 |                     |
|-------------------------------------|------------------------------------|-----------------------------------|--------------------------|--------------------|---------------|---------------|-----------------|---------------------|
|                                     | Res./ Inpatient Admission          | Trans. To/From Treatment Facility | Mental Health Diagnostic | Medical Diagnostic | Personal Care | Safe Environ. | Personal Safety | Written Treat. Plan |
| 62                                  | 4                                  | 1                                 | 4                        | 1                  | 10            | 4             | 1               | 1                   |

| Rehab. Voc. Prog. | Discharge Planning | Institution Release | Other |
|-------------------|--------------------|---------------------|-------|
| -                 | 35                 | -                   | 1     |

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**DISTRIBUTION OF RIGHTS COMPLAINTS**

| Number of Rights Complaints Closed | Discrimination in: |            | Denial of:                    |              |                               |         |                            |
|------------------------------------|--------------------|------------|-------------------------------|--------------|-------------------------------|---------|----------------------------|
|                                    | Housing            | Employment | Reimbursement and Entitlement | Guardianship | Rights Protect or Legal Asst. | Privacy | Recreational Opportunities |
| 125                                | -                  | 1          | 12                            | 5            | 2                             | -       | 3                          |

| Denial to: |                   | Failure to Provide: |                  |           | Problems with Advance Directives | Denial to Family Rights |
|------------|-------------------|---------------------|------------------|-----------|----------------------------------|-------------------------|
| Visitors   | Access to Records | Confidentiality     | Informed Consent | Education |                                  |                         |
| -          | -                 | -                   | 3                | 71        | 1                                | -                       |

| Problems with:          |             |                         |                          | Denial to:                      | Other |
|-------------------------|-------------|-------------------------|--------------------------|---------------------------------|-------|
| Consumer Finance Issues | Immigration | Criminal Justice Issues | Health Insurance Managed | Community Habilitation Services |       |
| 9                       | -           | -                       | 9                        | 7                               | 2     |

**DEATHS REPORTED/INVESTIGATIONS CONDUCTED**

| Sources of Deaths Reported |           |                                    |       | Investigations Conducted |           |           |
|----------------------------|-----------|------------------------------------|-------|--------------------------|-----------|-----------|
| TOTAL                      | The State | The Center for Medicaid & Medicare | Other | TOTAL                    | Seclusion | Restraint |
| 5                          | -         | 3                                  | 2     | 5                        | 1         | 4         |

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**INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS**

| Types of Interventions        |                       |                             |                      |                 |                            |                |       |
|-------------------------------|-----------------------|-----------------------------|----------------------|-----------------|----------------------------|----------------|-------|
| Total Intervention Strategies | Short Term Assistance | Abuse Neglect Investigation | Technical Assistance | Admin. Remedies | Negotiation/ Investigation | Legal Remedies | Other |
| 331                           | 137                   | 117                         | 30                   | 10              | 34                         | 3              | -     |

**NON-CASE DIRECTED SERVICES**

| Number of Services and Clients Impacted |     |                         |   |                                   |   |
|---|-----|-------------------------|---|-----------------------------------|---|
| Non-Litigation Advocacy                 |     | Class Action Litigation |   | Legislative & Regulatory Advocacy |   |
| 3                                       | 373 | -                       | - | -                                 | - |

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**DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION**

| Total | Primary Identification of Advisory Council Members |  |                                       |                                |           |                                   |       |           |
|-------|--|--|---------------------------------------|--------------------------------|-----------|-----------------------------------|-------|-----------|
|       | Recipients/<br>Former<br>Recipients                | Families of<br>Recipients/<br>Former<br>Recipients | Mental Health<br>Service<br>Providers | Mental Health<br>Professionals | Attorneys | Knowledge-<br>able<br>Individuals | Other | Vacancies |
| 10    | 5  | 1  | 1                                     | 1                              | 1         | 1                                 | -     | -         |

**PAIMI STAFF ETHNICITY AND GENDER**

| Total Number<br>of PAIMI Staff | Ethnicity and Race |                                  |       |                                 |                                    |       |                              |
|--------------------------------|--------------------|----------------------------------|-------|---------------------------------|------------------------------------|-------|------------------------------|
|                                | Hispanic           | American<br>Indian or<br>Alaskan | Asian | Black or<br>African<br>American | Hawaiian or<br>Pacific<br>Islander | White | Information<br>Not Available |
| 37                             | -                  | -                                | -     | 7                               | -                                  | 30    | -                            |

| Total Number<br>of PAIMI Staff | Gender |        |                              |
|--------------------------------|--------|--------|------------------------------|
|                                | Male   | Female | Information<br>Not Available |
| 37                             | 7      | 30     | -                            |

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**DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY\ RACE AND GENDER**

| Total Number | Ethnicity |                             |       |                         |                               |       |               |
|--------------|-----------|-----------------------------|-------|-------------------------|-------------------------------|-------|---------------|
|              | Hispanic  | Native American/<br>Alaskan | Asian | Black/ African American | Hawaiian/<br>Pacific Islander | White | Not Available |
| 10           | -         | 1                           | -     | 3                       | -                             | 6     | -             |

| Total Number | Gender |        |                          |
|--------------|--------|--------|--------------------------|
|              | Male   | Female | Information Not Provided |
| 10           | 3      | 7      | -                        |

**DISTRIBUTION OF GOVERNING BOARD PRIMARY IDENTIFICATION**

| Total Number of Governing Board Members | Primary Identification |                   |                                |                                    |              |              |          |   |
|---|------------------------|-------------------|--------------------------------|------------------------------------|--------------|--------------|----------|---|
|   | R/FR MHS GB            | Family Members GB | Mental Health Professionals GB | Mental Health Service Providers GB | Guardians GB | Advocates GB | Attorney | Others Who Represent or are Knowledgeable |
| 15                                      | 2                      | 1                 | 2                              | -                                  | 3            | 4            | 1        | 2   |

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**DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES**

| PAIMI Program Advocacy Activities |                              |                                |                       |
|-----------------------------------|------------------------------|--------------------------------|-----------------------|
| Information & Referral            | State Mental Health Planning | Education/ Training Activities | Total Persons Trained |
| 338                               | 8                            | 65                             | 5,489                 |

| Information Dissemination Activities |               |              |                      |                           |                         |                 |             |                                    |
|--------------------------------------|---------------|--------------|----------------------|---------------------------|-------------------------|-----------------|-------------|------------------------------------|
| Radio/ TV Appearances                | News Articles | PSAs/ Videos | Reports Disseminated | Publications Disseminated | Information About P & A | Hits on Website | Other Media | Total # of Indiv. Provided w/ Info |
| -                                    | 430,000       | 70,000       | -                    | -                         | -                       | 32,756          | -           | 538,656                            |

**PERCENTAGE OF CASES RESOLVED IN CLIENTS FAVOR**

| ABUSE COMPLAINTS                    |   |                                   |                            |                              |
|-------------------------------------|---|-----------------------------------|----------------------------|------------------------------|
| Total # Addressed from Closed Cases | Determined Not to Have Merit on Investigation | Withdrawn or Terminated by Client | Resolved in Client's Favor | % Resolved in Client's Favor |
| 55                                  | 7   | 12                                | 35                         | 64%                          |

| NEGLECT                             |   |                                   |                            |                              |
|-------------------------------------|---|-----------------------------------|----------------------------|------------------------------|
| Total # Addressed from Closed Cases | Determined Not to Have Merit on Investigation | Withdrawn or Terminated by Client | Resolved in Client's Favor | % Resolved in Client's Favor |
| 62                                  | 6   | 7                                 | 47                         | 76%                          |

| RIGHTS                              |   |                                   |                            |                              |
|-------------------------------------|---|-----------------------------------|----------------------------|------------------------------|
| Total # Addressed from Closed Cases | Determined Not to Have Merit on Investigation | Withdrawn or Terminated by Client | Resolved in Client's Favor | % Resolved in Client's Favor |
| 125                                 | 15  | 26                                | 79                         | 63%                          |